



Many people believe that “*there is someone out there for everyone*”. At Purebred Breeders we believe that this adage applies to puppies and the families seeking them as well. Seven years ago, a group of dog lovers gathered around a table and thought about how to pair those seeking a well-bred, happy, healthy puppy with experienced professional breeders, using the Internet. Since that time, Purebred Breeders through its team of dedicated puppy counselors and customer care professionals has worked tirelessly to match thousands of puppies with loving homes across the country.

We have a comprehensive breeder screening process in place and a very strict code of ethics required of our breeders. Additionally, we work with a network of veterinarians, travel professionals, our field representatives and breeder organizations to ensure the arrival of a happy, healthy puppy to a loving home. This dedication and our “puppy comes first” policy have allowed our organization to achieve a 4.63 out of 5 overall experience rating, with over 94% of customers giving a 4 or 5 overall excellent rating as shown by an independent survey which included responses from over 6,400 families nationwide.

Prior to leaving for their new home, all puppies must first undergo a thorough physical exam by a licensed veterinarian with an extensive health report designed by the company’s medical staff completed by the veterinarian and reviewed by the company’s health staff. When the puppy arrives at its new home, we require that our families have their licensed veterinarian examine the pup within 48 hours of arrival to ensure everything is going well.

Puppies are babies and like our own kids, even with the best love and care sometimes they do fall ill. When they do, our customer care team tries to help customers work through any concerns that may arise during these highly emotional times. In Mr. Meucci’s case, the puppy was examined by a licensed veterinarian prior to leaving the breeder and according to the veterinary report, was in excellent health. In fact, two siblings from the California home breeder of Mr. Meucci’s puppy were placed with other families by Purebred Breeders and were both found to be healthy upon arrival to their new homes. When first informed by Mr. Meucci about his puppy’s condition, we closely monitored the situation by calling him and his veterinarian 17 times over the next few days. After two days of care at the veterinary clinic, we were informed by the clinic that the puppy was ready to be released, and Mr. Meucci submitted his veterinarian bills which we offered to substantially reimburse.

Mr. Meucci abruptly discontinued communicating with our organization after being solicited by the Humane Society of the United States “activist group” which is currently being investigated by the IRS [Case File Number 29-92012] and sued in Federal Court under the Racketeer Influenced and Corrupt Organizations Act (“RICO”) [Case Number 07-1532(EGS)]. This is a far too common occurrence where the “activist group” preys on people like Mr. Meucci to use them as pawns to further their own agenda. We find this to be very unfortunate and we wish that Mr. Meucci had continued to communicate with our organization so that we could have amicably resolved his issues.

Fortunately, the vast majority of our customers have wonderful experiences with their new furry family members and comments like the following drive us to work harder each and every day to find happy, healthy puppies their new home:

“I was so wanting to add a new furry pet to our family after losing our precious dog Giggles. Neil was very helpful in assisting me and never failed to give me a callback far all the questions I had. Everyone at Purebred Breeders was professional and informational. At the airport, there were 4 customers waiting for our little pups. We were so excited as the time grew near. When the pet shuttle arrived we excitedly rushed to greet our little ones, all of them so beautiful!!! I would heartily recommend Purebred Breeders to anyone looking for a new pup.”

Barbara R., Chicago, IL